

BATTERY WARRANTY - MAN

The Varta - JCI manufactured MAN truck battery have a warranty for a period of twenty-four months as from the date of delivery into the MAN Pinetown plant, to be free of defect in material and workmanship only.

In the event of any defect in material and / or workmanship arising within the said twenty-four month period, Deltec Energy Solutions a division of Hudaco Trading (Pty) Ltd. undertakes in its sole discretion and subject to the following conditions to repair the defect or replace the battery at its own cost and without charge to the purchaser:

1. Any claim in terms of this warranty must be made as soon as the purchaser becomes aware of the defect.
2. The purchaser must return the defective battery to Deltec Energy Solutions (Pty) Ltd. or its duly authorised distributors/franchisors for warranty inspection and testing, as per the instructions from its principals.
3. The purchaser must exhibit satisfactory proof of purchase of the battery from Deltec Energy Solutions (Pty) Ltd. namely the battery must have the date, month and invoice stamp on the lid.
4. The dealer must complete the man warranty form and attach the print out of the electronic tester and send this to Deltec branch or agent so the battery claim can be sent to the dealer.

The warranty on the repaired or replaced battery will extend from the original date of sale of the defective battery into the MAN plant.

This warranty shall not apply where this battery is used in a vehicle whose specifications requires a battery of a different size/ampere hour capacity to this battery or where this battery is fitted below the suggested ampere hour capacity (at the 20 hour rate) as specified by the manufacturer or, in the case of original equipment installed by a vehicle manufacturer, not according to their officially specified capacity or where this battery is damaged due to negligence, improper use / application, abuse, incorrect or over charging, sulfation, whether due to a faulty electrical system or charging apparatus, excessive / abnormal wear and tear, use in a vehicle fitted with additional or non-standard electrical extras, where the battery is fitted close to a heat source that raises the temperature on a constant basis above the levels as prescribed by the manufacturer, environmental conditions or any other damage arising from accident, civil commotion, labour / political unrest or rioting.

No liability whatsoever will be accepted by Deltec Energy Solutions (Pty) Ltd. or its duly authorised distributors/franchisors/agents for any damage or losses howsoever caused and of whatsoever nature whether in contract and or, direct, or consequential or otherwise as sustained by the purchaser or any other person resulting from the failure or defect of this battery.

CLAIMS WILL NOT BE ACCEPTED UNDER THE FOLLOWING CONDITIONS:

Proof of purchase cannot be substantiated.

The battery is out of the warranty period.

The battery has been fitted to a vehicle for which it was not intended.

The battery was used for the incorrect application.

The battery was used for a scrubber, sweeper, golf cart, wheelchair, radio or marine application.

The battery was incorrectly installed.

The battery was allowed to stand for periods with or without current draw and has been subjected to long-term discharge and has resulted in the battery sulphating.

Battery terminals are damaged by melting and arcing or are bent, twisted, chipped, or otherwise distorted/damaged.

The battery is dry due to overcharging, or excessive tipping.

The battery is flat.

The battery casing is cracked or otherwise damaged.

The battery has been damaged due to loose terminals.

The battery has been discharged to below the manufacturer's depth of discharge curve.

The labels over the vents have been removed.

the battery does not have the Deltec coding on it.